



Information Notice

As required by the Financial Conduct Authority (FCA), we are providing to you important information relating to our status, the processing fee we charge and our cancellation charges

GRIDSERVE is a trading name of GRIDSERVE UK OMM Ltd.

GRIDSERVE UK OMM Ltd Financial Services Register no. 935650, is an appointed representative of ITC Compliance Limited which is authorised and regulated by the Financial Conduct Authority (their registration number is 313486). You can check this on the FCA's website <https://www.fca.org.uk/register> or by contacting the FCA on 0300 500 8082.

Our registered address is Thorney Weir House, Thorney Mill Rd, Iver, SL0 9AQ, United Kingdom

GRIDSERVE UK OMM Ltd is a credit broker, not a lender.

We charge a processing fee of £200.00 inc. VAT for our brokering services. This represents the costs incurred for arranging the lease, ordering the vehicle, securing a credit-line and organising delivery of the vehicle. This fee is payable by debit or credit card and is taken upon application via a secure payment link provided by Stripe (<https://stripe.com/gb>), along with all relevant paperwork signed by you instructing GRIDSERVE to place an order on your behalf.

GRIDSERVE may also charge a fee for cancellation of the brokering services as set out in the Terms and Conditions. This does not affect your right to cancel your finance agreement within any cooling off period.

In accordance with the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations, regulated customers have the right to cancel without penalty within 14 calendar days from the day place your order online or "accept" our quotation via email. For orders cancelled after 14 calendar days, the following cancellation fees will apply:

If you cancel your order before you sign your Contract Hire or Personal Contract Hire agreement, a cancellation fee of £75.00 inc VAT will be retained by GRIDSERVE to cover all costs and expenses incurred in arranging the credit hire agreement up to that point. This fee will be deducted from the £200.00 inc VAT arrangement fee) paid at point of order.

If you cancel your credit hire agreement after you have signed your Contract Hire or Personal Contract Hire agreement, GRIDSERVE will retain the full processing fee of £200.00 inc VAT to cover all costs and expenses incurred in arranging the credit hire agreement.

By signing the order form, you are confirming that you understand and agree to the terms of this information notice.

Please note, any undue delays in receiving the order confirmation may impact on securing the vehicle and finance rental rates quoted.